A360 Design Standards

Standards Key

Desirability:

Does the target audience like and want what we're offering?

Impact/On Strategy:

What is the likelihood of achieving immediate health outcomes leading to longer-term increases in mCPR and as a proxy is the offering aligned with strategy, existing evidence and lessons learned?

Feasibility:

Can we do it? Can implementers and end users afford it?

Sustainability:

Is the offering likely to be continued and achieve impact over the next 3-5 years? Does the business case support a reasonable cost of implementation and cost per new user?

Scalability:

Is the offering likely to work for large populations of girls through the project regions and beyond?

Culturally, Developmentally and Gender Appropriate:

Is the offering pushing towards gender transformation and culturally and developmentally relevant? Is it dynamic and flexible enough to adapt to different social and cultural contexts and developmental stages? Does it support the autonomy and positive developmental of young people? Does it minimize or provide protection from potential risks to users, providers, and staff?



Inspiration Phase: Insights

| Insight being assessed | |
|------------------------|--|
| | |

| | Does it meet the standard? | No | Somewhat | Yes | Support your answer |
|----|---|----|----------|-----|---------------------|
| O | /erall | | | | |
| 1 | This insight is a revelatory breakthrough in our understanding of people's lives that directs us to new ways in which to serve our Saras better It is something we did not already know or shifts our understanding of something we did know It speaks to something we can program on | | | | |
| 2 | This insight is a truth which until now has not been leveraged effectively, but if leveraged will generate great impact The insight is actionable | | | | |
| 3 | This insight accurately represents what we heard from the audience or was validated by the audience Our notes/recordings back up the insight Data collectors agree the insight is in line with what they heard Members of the target audience agree the insight resonates with their own or their peers' experiences | | | | |
| lm | pact | | | | |
| 4 | This insight addresses key drivers, audiences and market failures identified in the inception phase Match with design brief (which is informed by segmentation and Use/Need analyses) | | | | |



| | 4a. If not, we believe we have uncovered something substantial that addresses a large group missed in previous research | | |
|----|--|--|--|
| Sc | calability | | |
| 5 | This insight seems applicable beyond a small number of towns and would be applicable for a significant geography | | |
| | Appropriate | | |
| 6 | This insight is supported by widely-shared cultural belief(s) and is developmentally appropriate (both culturally and physiologically). | | |
| 7 | We have considered how this insight may change with developmental trajectories (e.g. differences for different ages; differences for different life phases; etc.). | | |
| 8 | This insight reflects a gender norm that we may wish to reinforce or change Is there a nuance within the insight that reflects perceptions of gender? What is the gender norm or perception of gender within the insight (write in the "Support your Answer" section)? | | |



Inspiration Phase: Opportunity Areas (How Might We Questions)

| ł |
|---|

| | Does it meet the standard? | No | Somewhat | Yes | Support your answer |
|---------|--|----|----------|-----|---------------------|
| Overall | | | | | |
| 1 | The HMW question is specific enough to lead us to designing solutions that will meet project goals | | | | |
| 2 | The HMW question allows for a variety of solutions | | | | |
| lm | npact | | | | |
| 3 | The HMW question directly connects to the insight(s) – list insights | | | | |
| 4 | The HMW question addresses key drivers, audiences and market failures identified in the inception phase Match with design brief (which is informed by segmentation and Use/Need analyses) | | | | |
| | 4a. If not, we believe the question addresses a large group missed in previous research | | | | |
| S | calability | | | | |
| 5 | The HMW question could solve problems inhibiting contraceptive uptake for large portions of the population of 15-19 year old girls | | | | |
| A | opropriate | | | | |
| 6 | The HMW question is sensitive to our understanding of cultural norms and avoids increasing social risk | | | | |



| | The HMW question targets a specific developmental window (e.g. age, life event, biological event, etc.) or is dynamic that adapts to different developmental stages. Including adaptations for sexual behavior and contraceptive use. | | | | | | | |
|----|---|--|--|--|--|--|--|--|
| | The HMW question takes into account gender norms and will either reinforce (if positive) or change (if negative) them to promote gender-equitable relationships between men and women/boys and girls | | | | | | | |
| ld | Ideation Phase: Prototyping | | | | | | | |
| P | Prototype being assessed | | | | | | | |

Live Prototyping Checklist

Before bringing any prototype into the field, please check that the following ethical standards will be met



| Informed ch | oice |
|-------------|---|
| | Clients have access to accurate, unbiased information to make an informed decision on whether or not to use a contraceptive method, and if so, to choose a method appropriate for them |
| | Clients are provided the opportunity to voluntarily decide which contraceptive option, if any, is best for them in an environment that is free from coercion or pressure |
| | To an observer, provider, IPC, or program staff incentive schemes would not be perceived as creating a potential for coercing or pressuring individuals into accepting a contraceptive method |
| | If the program includes motivational activities for providers, IPC agents, and other staff these activities have been thoroughly documented, and reviewed by PSI/Washington |
| | Communications materials are consistent with the principles of PSI's Informed Choice policy |
| | The program provided appropriate training and sensitization on informed choice for relevant personnel, providers, and IPC agents |
| | The program complies with US legal requirements (e.g., Tiahrt Amendment) pertaining to family planning programs |
| Consent | |
| | Consent will be taken for any photography planned |
| Safety | |
| | All field team members have been trained on how to handle violence disclosure and referral places. |



Implementation Phase: Pilot

| Pilot being assessed _ | | |
|------------------------|---|---------------------------------|
| Attach business case v | with evidence of success (# new users) and cost per new user (com | pared to existing Adolescent FP |
| interventions) | | |

| | Does it meet the standard? | No | Somewhat | Yes | Support your answer |
|------|--|----|----------|-----|---------------------|
| Des | rability | | | | |
| 1 | Our audience perceives the solution as appealing, usable, useful and credible | | | | |
| Impa | act | | | | |
| 2 | The solution addresses key drivers, audiences and market failures identified in the inception phase (or during prototyping) | | | | |
| 3 | Enabled adolescent girls to adopt modern FP method | | | | |
| 4 | The pilot builds upon lessons learned in adolescent FP: It is not a youth center, an abstinence-only program, a high profile meeting to inform communities about harmful practices and urge them to abandon them, a knowledge/information-only campaign, or an intervention that relies on youth peer volunteers to run it It is a developmentally informed solution providing age-comprehensive sex education, and/or adolescent-appropriate SRH services with nonjudgmental/friendly providers, welcome and appealing facilities, communication to adolescents about the services and community support The pilot addresses solutions at different levels of the socio-ecological framework | | | | |



| Feas | sibility | | |
|------|---|--|--|
| 5 | The solution is technologically and legally feasible to implement, by PSI/peer organizations within the resource constraints present | | |
| 6 | The solution can be measured for new and continued/repeat users | | |
| Sust | ainability | | |
| 7 | The solution leads to uptake <u>and</u> sustained use of contraception among 15-19 year old women | | |
| 8 | The solution serves at least 20% of use/need gap? | | |
| Scal | ability | | |
| 9 | The solution: Is credible (based on evidence or expert opinions) Has a relative advance over existing practices Is transferable (easy to implement in new sites) operate across large geographic areas Compatible with established values, practices, facilities | | |
| Appr | opriate | | |
| 1 0 | This pilot is informed by our understanding of cultural norms and does not create any social risk for the user. | | |
| 1 | The pilot is targeted at a specific developmental window (e.g. age, life event, biological event, etc.) or it is dynamic – adapting to different developmental stages of young women in the 15-19 year old target population. | | |
| 1 2 | The pilot promotes young people's decision-making power in their own lives, and when possible in the lives of others in their community | | |



